INTERPRETER SERVICES

Interpreter Services for Youth

Service Description

Interpreter Services are delivered face-to-face to children, youth, or young adults (hereinafter youth) or their family to support them in carrying out the youth's treatment/support plans. This service may be used only when Language Line interpretation is not available, feasible or when natural interpretive supports, i.e. an adult family member who can provide the interpretation, are not available.

For language interpretation, the interpreter service must be delivered by an individual proficient in reading and speaking in the language that the youth and family speak in.

Qualified interpreter means an interpreter who, via an on-site appearance, is able to interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary. Qualified interpreters include, for example, sign language interpreters, oral transliterators, and cued-language transliterators.

	Criteria
Admission Criteria	The youth must meet criteria A through E:
	A. The youth is under the age of 21. Eligibility is in place up to and including the day prior to the young adult's 21st birthday;
	B. The youth is receiving Care Management Organization (CMO) or Mobile Response and Stabilization (MRSS) services;
	C. Youth or their caregiver/family is not able to speak or comprehend English; where English is not the primary language spoken within the home **OR** Youth or their caregiver/family is hearing impaired; **AND** There is no language line, natural interpretive support or adult family member available to provide interpretive service or sign language interpretation;
	D. The youth and/or parent/guardian/caregiver must consent to the service;
	E. The youth must be a resident of New Jersey. For minors who are under 18 years of age, the legal residency of the parent or legal guardian shall

	determine the residence of the minor.
Exclusionary Criteria	Any of the following is sufficient for exclusion from Interpreter Services: A. Youth is not receiving CMO or MRSS services; B. There is an available language line, natural interpretive support or adult family member who can provide interpretive service or sign language interpretation for the youth;
Continued Stay Criteria	All of the following criteria are necessary for continued treatment: A. The Strength and Needs Assessment (SNA), the Crisis Assessment Tool CAT and other relevant information indicate that the youth continues to meet criteria for CMO or MRSS services; B. Youth's treatment does not require a higher or lower intensity of treatment; C. Youth is actively participating in treatment to the extent possible and consistent with his or her condition, or there are active efforts being made that can reasonably be expected to lead to the youth's engagement in treatment; D. Family, legal guardian, and/or custodian is actively involved in the treatment as required by the treatment plan to the extent all parties are able; E. There is no available language line, natural interpretive support or adult family member available to provide interpretive service or sign language interpretation.

Discharge Criteria	Any of the following criteria are sufficient for discharge:
	A. Youth's documented treatment plan goals and objectives have been substantially met;
	B. Youth meets criteria for a higher or lower IOS;
	C. Consent for treatment is withdrawn by the parent/legal guardian/custodian and/or the youth;
	D. Youth and the parent/legal guardian/custodian are competent, but non-participatory in treatment or in following the program rules and regulations. The non-participation is of such a degree that treatment, at this intensity of service, is rendered ineffective or unsafe, despite multiple, documented attempts to address non-participation issues;
	E. CSOC service providers have lost contact with the youth and family despite multiple documented attempts;
	F. A discharge plan with follow-up appointments is in place.