

Family Support Services Welcome Page

System Admin

Name
Phone
1-609-555-1234 x 567

FAQ's
Cyber Updates
Help
Service Desk Form
Training Information

Youth / Child Search

My Active Youth

FSS Link

Provider Details

System Functions

Historical Access

Reporting

User Name

User Role FSSMGR

User Group FSS

Quick Search

Cyber ID

First Name

Last Name

DOB

NJ Children's System of Care

Logout

VERSION=1.44.8.0-05

Welcome to CYBER

Refresh Total

Authorization

Auth#	Youth Name	Provider	CYBER ID	Units	Units Remainin

- Authorization
 - Current()
 - Last 30 Days()
 - Expiring()
 - Auth History()
 - > Claims *
 - > FSS Link View
 - > Reauthorization
 - > FSS Site Transfer

**Note: The Claims accordion is used for processing non-Medicaid claims in CYBER. The majority of claims for Family Support Services are processed through Medicaid.*

FAQ's
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Opens a new window to the CYBER Frequently Asked Questions on the PerformCare (PC) website
Opens a new window to the New CYBER Releases page of the PC website for Release Notes
Displays the Help window with Service Desk phone and email information
Opens the CSA Service Desk Request Form to report a CYBER problem or make a request or inquiry
Opens the Training page on the PerformCare website

Youth / Child Search

Youth / Child Search

Brings the user to the Youth search screen

My Active Youth

My Active Youth

Displays a list of the youth the user is assigned to via the Provider tab on the youth's Face Sheet

FSS Link

FSS Link

Opens the FSS Link Specific Functions screens - FSS program Provider Queue, FSS Link, Census and FSS Assignment History

Provider Details

Provider Details

Opens the Provider Details and lists Medicaid and Non-Medicaid Providers

System Functions

System Functions

Opens the Manage Access area - Non-Security Administrators can change their own password. Security Administrators can manage other users' IDs, edit security settings, deactivate users, etc.

Historical Access

Historical Access

Opens a historical list of youth no longer open to the agency; allows a user to access a record in read/print only view

Reporting

Reporting

View Reporting options, available for use by Level 3 security (based upon security settings)

▼ Authorization

Current()

Last 30 Days()

Expiring()

Auth History()

▼ Claims *

Claims()

In Progress()

Submitted()

Approved()

Sent()

Paid()

Returned()

Denied()

Review()

CSOC Review()

▼ FSS Link View

New to FSS Link()

New to Provider Queue()

In Review()

Scheduled()

Recently Admitted()

▼ Reauthorization

Submitted()

Awaiting Approval()

Approved()

Rejected()

Aging Report()

▼ FSS Site Transfer

Approved()

Current()	Lists authorizations where the current date falls on or between the authorization Start and End Dates
Last 30 Days()	Lists authorizations that have expired within the last 30 calendar days
Expiring()	Lists authorizations that will expire within the next 30 calendar days
Auth History()	Lists authorizations that have expired between the last 31 calendar days and 365 calendar days
Claims *	
Claims()	Displays all non-Medicaid claims for the user's agency
In Progress()	Displays all claims that are in draft form; they have been saved by the agency and not submitted to PerformCare
Submitted()	Displays all claims that have been submitted to PerformCare and not yet approved/paid/returned/denied/placed in review
Approved()	Displays all claims that have been approved for payment
Sent()	Displays all claims PerformCare has sent to be paid; they have not yet been paid per our recordsp
Paid()	Displays all claims that have been paid to the agency for the last 365 days
Returned()	Displays all claims that have been returned to the agency by PerformCare
Denied()	Displays all claims that have been denied for the agency in the last 365 days
Review()	Displays all claims that are currently in a Review status with PerformCare
CSOC Review()	Displays all claims that are currently in Review status with CSOC
FSS Link View	
New to FSS Link()	Displays a list of the FSS applications that are new to the FSS Link in the last 7 calendar days
New to Provider Queue()	Displays a list of the FSS applications that are new to the program's Queue in the last 7 calendar days
In Review()	Displays FSS applications with a status of "Review" in the Provider Queue; applications will stay in this status for 3 calendar days before going back to Assigned
Scheduled()	Displays applications that have a status of "Scheduled"; should only be used when an admission date is scheduled in the near future; applications in Scheduled status will be automatically switched back to an Assign status after 7 days for all types except SHR. SHR will switch back in 21 days.
Recently Admitted()	Displays youth admitted into the program in the last 3 calendar days
Reauthorization	
Submitted()	Displays the forms that have been submitted and have not yet been reviewed
Awaiting Approval()	Displays the forms that have been submitted through the agency's hierarchy for internal review prior to submittal to PerformCare **
Approved()	Displays the reauthorizations that have been approved by PerformCare in the last 7 calendar days
Rejected()	Displays the forms that have been returned to the user by PerformCare for additional information
Aging Report()	Displays a list of all of the program's authorizations that are within the Reauthorization period (last 30 days of the current authorization) that have not had a Reauthorization form submitted ***
FSS Site Transfer	
Approved()	Displays FSS Site Transfer forms which have been approved for the user

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** This area will include the Reauthorization requests that have not been submitted and are now overdue (past the end date of the last authorization).

*** Users with an MGR designation must go to Plan Approval to review these forms or they will not be submitted to PerformCare.