

Family Leaders for PerformCare – Frequently Asked Questions

What is the Family Leaders Committee?

PerformCare wants to provide opportunities for families and caregivers involved with the New Jersey Children's System of Care to engage with PerformCare and share their opinions about service delivery.

One of the ways we accomplish this is through the Family Leaders Committee, a group of parents and caregivers that regularly meets with PerformCare's Executive Director and other members of the senior management team.

The Family Leaders Committee provides feedback on youth and family outcomes, information about social service agencies that support youth and families, and our strategies for education and communication with the members we serve.

PerformCare's senior management also uses this forum to communicate key decisions and system changes related to benefits, services, and providers. This two-way information-sharing between parents and PerformCare is a key component of the Family Leaders Committee, and helps to ensure that families receive accurate and complete information on the New Jersey Children's System of Care.

When does the Family Leaders Committee meet?

The Family Leaders Meeting is held on a quarterly basis at the PerformCare office in Robbinsville, New Jersey. The schedule is usually set a year in advance.

The current schedule (subject to change) features a meeting held in January, April, July, and October.

How can I join the Family Leaders Committee?

If your child is involved in the New Jersey Children's System of Care, parents and caregivers can request an application to join the Family Leaders committee by emailing communications@performcarenj.org.

Once the completed application has been received, it will be reviewed and you will be contacted by a representative shortly thereafter.

What does a meeting usually entail?

Meetings are typically held on a Saturday morning every three months. The meeting usually lasts about 2 hours and include an update about the Children's System of Care by the Executive Director, a community check-in, where the Family Leaders can discuss topics relevant to the services provided by the System of Care, and a work group assignment or presentation.

The agenda is set by PerformCare Leadership and the Family Leaders.

How can Family Leaders communicate with PerformCare outside of the meeting?

Once accepted as a Family Leader, you will be able to email the PerformCare associates who help organize the meeting.

How long am I committed to the Family Leaders?

You can be involved as long as you prefer. If you want to leave the committee, either permanently or temporarily, you just need to inform one of the PerformCare associates who organize the meeting. However, we do insist that committee members attend at least one meeting in a 12-month period to keep your membership current.