



Role of the State

Setting vision and policy for the system of care

Setting data collection priorities

Using data to refine the service array

Contract management and the service line manager

Rate setting, new services (via a notice of funds availability), funding priorities

Defining new service and population rules, requirements, and criteria, ensuring compliance with statutes and regulations



Role of PerformCare®

Providing access to care 24/7/365 as a single point of contact for families

Developing and enhancing the electronic medical record

Data collection, reporting, and trending

Provider training, communication, and technical support

Leveraging braided and blended funding streams to maximize services and availability of federal funding participation

Rapid implementations that ensure capacity for new services and populations