

Overview of CYBER Training Information

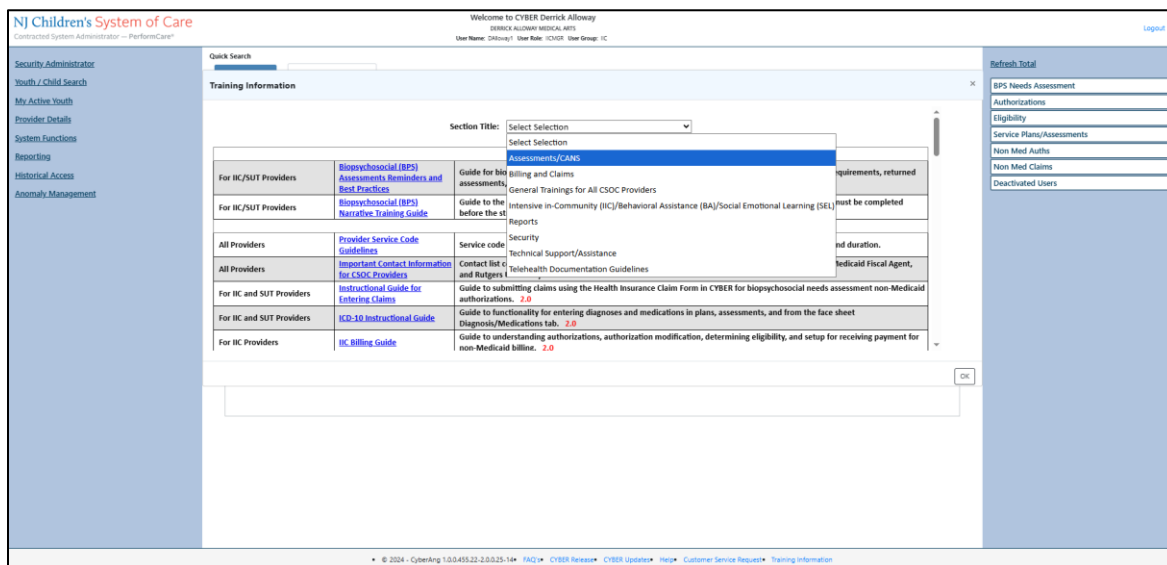
Effective July 25, 2025, CYBER Release 2.0.0.25 will remove all CYBER training materials from the PerformCare website and will relocate them inside the CYBER application.

Accessing Training Information

To access CYBER training materials, users must log in to CYBER with their username and password. When the Welcome Page opens users can click the [Training Information](#) link at the bottom of the screen.

• [FAQ's](#) • [CYBER Release](#) • [CYBER Updates](#) • [Help](#) • [Customer Service Request](#) • [Training Information](#)

A pop-up window called 'Training Information' will open. Users can click the drop-down menu 'Section Title', make a selection, and a list of materials will be displayed.



IIC provider example

Available training materials will be filtered by the user's provider type (e.g. IIC-BA, CMO-BHH, MRSS, OOH, etc.). The 'Section Title' dropdown contains the main headings of the user's training materials.

The first column contains subheadings identifying categories or provider groupings that can access the materials.

The second column contains the PDF document with a [blue hyperlink](#). When the link is clicked, the document will be automatically downloaded to the user's Download folder. From there the document it may be opened and printed.

The third column will contain a brief description of the document in that row.

All the current training materials will be available.

Training Information

Section Title:

Assessments/CANS

Select Selection

Assessments/CANS

Billing and Claims

General Trainings for All CSOC Providers

Intensive in-Community (IIC)/Behavioral Assistance (BA)/Social Emotional Learning (SEL)

Reports

Security

Technical Support/Assistance

Telehealth Documentation Guidelines

For IIC/SUT Providers	Biopsychosocial (BPS) Assessments Reminders and Best Practices	Guide for return	S requirements,
For IIC/SUT Providers	Biopsychosocial (BPS) Narrative Training Guide	Guide to before t	ve must be completed

Selecting a Section Title

Training Information

Section Title:

Security

Security		
Security	Secure Email Quick Reference Guide	Guide that describes how to access secure emails sent from PerformCare.
Security	Security Awareness and CYBER	Overview presentation informs CYBER users of the following protecting protected health information (PHI) and Personally Identifiable Information (PII), safeguarding passwords, securing your user network, WIFI risks, and reporting compromised accounts. NEW
Login and Password	CYBER Passphrase Reset Functionality Instructional Guide	Guide describes the password (passphrase) reset functionality for all CYBER users. NEW
Login and Password	CYBER Passphrase Functionality Presentation	Overview presentation of CYBER Passphrase functionality for all users. NEW
Security Administrator	Welcome Page Features for High-Level Access	Guide describes Role-Based security and associated Welcome Page functionality. 2.0
Security Administrator	CYBER Security Administrator Instructional Guide	Guide for security administrators to manage users in CYBER. Includes activation, deactivation, password reset, and all security group descriptions. 2.0
Security Administrator	CYBER Security Administrator Quick Reference Guide	Guide to the most common Security Administrator functions.
Security Administrator	Instructional Guide to Role-Based Security	Guide describes how plan level security affects document submission and approval.

Users will see '2.0' or 'New' indicating recently updated documents.

The Provider Training Web Page

The Provider Training webpage will remain on the PerformCare website. It will continue to have information about certification, CSOC training sessions and the PerformCare training schedules.

Please disregard former links to the Training webpage. All former webpage links will be removed as documents are updated.

Any questions regarding this document should be directed to the PerformCare Training Unit at PCNJTraining@performcarenj.org.

PerformCare Customer Service

www.performcarenj.org/ServiceDesk/

1-877-652-7624