CYBER Version 1.39.0.0 Camp 2017 BHH Diagnosis Change Copy TPL FSS Submit Button Release Notes

Family Portal Version 1.3.0.0 Camp 2017 Release Notes

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# **1** Release Information

	ltem	Description
A)	Initial Draft Date	February 15, 2017
B)	Revised/Final Date	February 17, 2017
C)	UAT Release Date	February 13, 2017
D)	Production Release Date	February 16, 2017
E)	Application	CYBER and Family Portal
F)	Version	1.39.0.0 and 1.3.0.0

#### 2 Overview

This document provides the information related to the implementation of the CYBER 1.39.0.0 and Family Portal 1.3.0.0 release.

# 3 References

Item	Description
CYBER Production URL	https://www.performcarenj.org/cyber/

### 4 New Features

CYBER Release 1.39.0.0 includes changes to the Family Portal as well as changes to the Application for Financial Support toward Summer Camp Tuition and Application for One-to-One Aide Services for Summer Camp. This release will also include changes for the BHH Assessments, Third Party Liability, FSS Applications and FogBugz/Work Order items.

# 4.1 Camp 2017

The following changes have been made to the Family Portal and CYBER for the Camp 2017 functionality. The Application for Financial Support toward Summer Camp Tuition and Application for One-to-One Aide Services for Summer Camp will not be available until 3/1/2017:

- > A newly redesigned My Portal tab of the Family Portal.
  - The My Portal screen will have the following changes:
    - A new Applications grid that will replace the existing Current Applications grid.
      - The Applications grid will only display Applications that were created in the current year by default.
        - The user will be able to use the App Date filter dropdown to see documents that were created in years prior.
      - Users will also be able to filter the contents of the grid by clicking the icon on the right hand side of each column in the Applications grid, making a selection in the dropdown and clicking the Filter button:
      - The status of an Application will now be a hyperlink that will open the Application Status screen.
- User will now be able to print the entire Application for Financial Support toward Summer Camp Tuition or Application for One-to-One Aide Services for Summer Camp.
- Anywhere, including but not limited to popups/validations and calendars, in the Application for Financial Support toward Summer Camp Tuition and Camp Requests or Application for One-to-One Aide Services for Summer Camp and One-to-One Aide/CABS Requests that state 2016 will be updated to 2017.
- The following changes will be made to the Application for Financial Support toward Summer Camp Tuition:
  - The application will now have the name Application for Financial Support toward Summer Camp Tuition at the top above the tabs.
  - The system will now display a green checkmark in each tab once all of the required fields on that tab have been completed and the Application has been saved.
  - The Status Application Started will be changed to Not Submitted.

- The following changes will be made to the Camp Request found within the Application for Financial Support toward Summer Camp Tuition:
  - The request will now have the name Camp Request at the top of the Camp Information section.
  - There will be a new Qualified Providers grid at the top of the Camp Information section that will display all of the Qualified Camp Providers that are currently active within CYBER.
  - The Day/Overnight Camp Date picker will now only allow the user to select Day/Overnight Dates based on what the selected Camp provides services for.
  - The system will no longer save the Camp Request when the Cancel button is clicked.
  - The Save button will no longer close out the Camp Request when the button is clicked.
  - There will be a new button labeled Save and Close that when clicked will save the changes made to the Camp Request and close it bringing the user back to the Request/Support Doc tab of the Application for Financial Support toward Summer Camp Tuition if there are no validations triggered when the Request has been saved.
  - There will be a new button labeled Review History at the bottom of the Camp Request that will only be available for CSA users that will display a record each time the status of the Camp Request was changed.
  - There will be a new checkbox in the CSA Determination section for CSA users only that will be labeled Authorization Change Needed.
  - There will be a new date field labeled Received Date at the top of the CSA Determination section for CSA Users only that will be a manually entered field. This field will not be required.
  - The status Application Started will be changed to Not Submitted.
- The following changes will be made to the Application for One-to-One Aide Services for Summer Camp:
  - The application will now have the name Application for One-to-One Aide Services for Summer Camp at the top above the tabs.
  - The system will now display a green checkmark in each tab once all of the required fields on that tab have been completed and the Applications has been saved.
  - The Status Application Started will be changed to Not Submitted.
  - There are new Pending and Not Approved reasons in the CSA Determination Section for CSA users.
- The following changes will be made to the Camp One-to-One Request found within the Application for One-to-One Aide Services for Summer Camp:
  - The request will now have the name Camp One-to-One Request at the top of the Provider Information section.

- There will be a new Qualified Providers grid at the top of the Provider Information section that will display all of the Qualified Camp One-to-One Aide Providers that are currently active within CYBER.
- The system will no longer save the Camp One-to-One Request when the Cancel button is clicked.
- The Save button will no longer close out the Camp One-to-One Request when the button is clicked.
- There will be a new button labeled Save and Close that when clicked will save the changes made to the Camp One-to-One Request and close it bringing the user back to the Request/Support Doc tab of the Application for One-to-One Aide Services for Summer Camp if there are no validations.
- There will be a new button labeled Review History at the bottom of the Camp One-to-One Request that will only be available for CSA users that will display a record each time the status of the Camp One-to-One Request was changed.
- There will be a new checkbox in the CSA Determination section for CSA users only that will be labeled Authorization Change Needed.
- There will be a new date field labeled Received Date at the top of the CSA
  Determination section for CSA Users only that will be a manually entered field.
  This field will not be required.
- The status Application Started will be changed to Not Submitted.
- There are new Pending and Not Approved reasons in the CSA Determination Section for CSA users.
- The following grids in the Forms screen of CYBER on the CSA Welcome Page will now be combined into one grid labeled Camp Documents:
  - Camp Requests
  - One-to-One Aide Requests
  - o CABS Requests
    - When the CSA/CSOC user clicks on the Application ID they will be brought to a CSA/CSOC view of the My Portal screen for the associated youth.
      - There the CSA/CSOC users will see all Camp/One-to-One/CABS request submitted for the youth.
      - They will be able to review the document by clicking the Edit button in the Current Applications grid.
- There will be the following filter options in the Specialty dropdowns on Provider Details when the Provider Type Camp is selection:
  - o All
  - o All Qualified
  - Day Camp
  - Day Camp Qualified
  - Overnight Camp
  - Overnight Camp Qualified

> The Specialty Day Camp FSS has been removed from all of the Camp Providers in CYBER.

## 4.2 BHH Diagnosis Change

The requirement to have a Behavioral Health diagnosis and a Medical diagnosis on the BHH Nursing Assessment Initial and the BHH Nursing Assessment Update has been removed. There are also new Medical Conditions to be added to the Medical History tab of both of these assessments. The following are the updates for BHH:

- The BHH Nursing Assessments no longer require a diagnosis upon submit (BHH Nursing Assessments are submitted to the CSA but do not go through the approval process).
- The following qualifying medical conditions have been added to the Medical History section of the assessments:
  - Endocrine Disorders
    - Hypothyroidism
    - Hyperthyroidism
    - Polycystic Ovary Syndrome
    - Pre-Diabetes
  - Cardiac Disorders
  - Autism with Gastrointestinal Concerns (e.g., gastroesophageal reflux disease, constipation, diarrhea, gastritis, irritable bowel syndrome)
  - Chronic Migraine Headaches
- > BHH Nursing Assessments that are 'in progress' at go-live will:
  - Have the new medical conditions displayed when the assessment is opened after deployment
  - o Will not require a diagnosis upon submit

#### 4.3 Copy TPL Functionality

There is new functionality to allow a PerformCare (CSA) user to copy an existing TPL record in order to make changes to the information without having to enter all of the required information.

- An existing TPL record that is in Completed or Verified status will have a copy button enabled.
- When Copy is selected, the information from the existing record will be copied to the new record in edit mode.
- > The following sections and fields will not be editable and will be locked:

- $\circ$   $\:$  Source will be set to CYBER TPL on a copied record.
- $\circ$  Youth Information all fields will be greyed out and not editable.
  - 1) Last Name
  - 2) First Name
  - 3) Date of Birth
  - 4) SSN
  - 5) Youth/Child ID
  - 6) Medicaid #
  - 7) Address 1
  - 8) Address 2
  - 9) City
  - 10) State

11) Zip

- Youth Insurance Information all fields will be editable required fields are indicated with an asterisk below.
  - 1) Last Name \*
  - 2) First Name \*
  - 3) Date of Birth \*
  - 4) Same as Above checkbox
  - 5) Insurance Card Present checkbox
  - 6) Address 1
  - 7) Address 2
  - 8) City
  - 9) State
  - 10) Zip
- Policy Holder Information all fields will be editable with exceptions noted below – required fields are indicated with an asterisk.
  - 1) Last Name \*
  - 2) First Name \*
  - 3) SSN \*
  - 4) Insurer Code entry not allowed
  - 5) Insurance Carrier \*
  - 6) Insurer Phone
  - 7) Ins Address 1
  - 8) Ins Address 2
  - 9) City
  - 10) State

11) Zip

- Insurance Information all fields are editable required fields are indicated with an asterisk below.
  - 1) Policy Number \*
  - 2) Group Number
  - 3) Coverage Type \*
  - 4) Relationship \*

- 5) Effective Date
- 6) Termination Date
- Employer Information all fields will be editable with exceptions noted below none of the Employer fields are required.
  - 1) Employer Code entry not allowed
  - 2) Employer Name
  - 3) Employer Phone
  - 4) Address 1
  - 5) Address 2
  - 6) City
  - 7) State
  - 8) Zip
- A user can copy a TPL record if the Source = CYBER 3560
  - When the user copies a TPL that was created via the 3560 process, the Source on the new record will be CYBER TPL.
- A new field, Date Entered, will be added to the grid in the Insurance tab of a youth's Facesheet. The new field will be populated with the date that a new TPL record was created either manually by a PerformCare user, via the Copy function or by the CMO/MRSS as part of the 3560 application.

### 4.4 FSS Submit Button Removal (FB 22283)

The Submit button on the FSS Application performs a function that is duplicated in the 'Send to FSS Link' button and has been removed.

- > Only PerformCare users have access to FSS Applications.
- > The Submit button has been removed from the following FSS Application screens:
  - o Demographics
  - Category
  - Individual Status
  - Caregiver Status
  - Family Situation
  - o Financial Status
  - Additional Resources
  - Service Request
  - o Reauth
  - o Provider Search
  - o Status

# 5 Defect Fixes

The following items were fixed and have been included in this release.

FogBugz #/ Work Order #	Description
FB 22459	Issue: When a user receives a validation in the QPU's "Healthcare Measures" section, the section named in the validations are present, but the "Grades are required" message is displayed incorrectly as "Healthcare Measures: Grades are required."
	Resolved: The validation has been changed to correctly display as "HEALTHCARE MEASURES: Grades are required."
FB 22432	Issue: Users are unable to submit BHH QPU's because the Healthcare Utilization tab requires date fields in Substance Use and Tobacco Use fields. This validation should no longer be on the BHH QPU's.
WO 191031	Resolved. The date validations for Substance User and Tobacco use have been removed from the BHH QPU.
FB 22415 WO 196203	Issue: OOH users can see Strength and Needs Assessments under Joint Care Review Link on their Welcome Page. Because the SNA is auto approved this should not be displayed in their Submitted link.
	Resolved: The SNA has been removed from the JCR Welcome Page links.
FB 22378 WO 196250	Issue: The Triage is showing a Saved status after it has been Submitted, auto Progress Note was populated and an Authorization has been created. The status of the Triage should be Submitted Complete.
WO 190290	Resolved: The specific Triage has been corrected to Submitted Complete.
	Request: Please send City name updates to OUT for all 3560 Eligibility Numbers with the following City name misspellings:
FB 22363 WO 195889	BEESLEYSPOINT should be BEESLEYS POINT MCGUIREAIREFORCEBASE should be MCGUIRE AIR FORCE BASE
	Resolved: This was due to the file sent to OIT. The city addresses had the spaces removed. This was corrected.
FB 22345	Issue: In a UCM CR 90 Day plan the user is unable to delete Needs in the Needs accordion. When the user attempts to delete a Need the internet crashes.
WO 195358	Resolved: This issue has been corrected and users can now appropriately delete Needs from the Needs accordion.

FogBugz #/ Work Order #	Description
FB 22344	Issue: Welcome Page Totals are not populating when the Refresh Total button is clicks. This is an issue effecting all user types. Resolved: This was previously turned off due to High CPU usage. This has been turned
WO 195183	back on and totals are displaying when the Refresh Total button is clicked.
FB 22338 WO 22338	Issue: Users are receiving the validation "The total of site detail capacity does not equal the total number of contracted beds." Because the Total # of Contracted Beds fields are missing users are not able to update the capacity in Population Served – Capacity section.
	Resolved: The Total # of Contracted Beds fields have been restored and users can now appropriately update their Capacity in the Population Served- Capacity section.
FB 22335	Issue: When a CMO is the caller type for an AHH Call Reason the Mental Health Diagnosis and Sex Offender drop downs are grayed out on the Youth Checklist.
WO 195190	Resolved: When the caller type is CME/DCPP/Youth the Mental Health Diagnosis and Sex Offender drop downs are active.
FB 22327	Issue: When a user enters Return Comments in the Comment box on a BPS Assessment and Saves the Assessment, when they reopen the BPS the comments are no longer displayed in the grid.
WO 194755	Resolved: The Save and Save and Close buttons have been enabled for the CSA users which will allow them to save the Return comments prior to returning the BPS.
FB 22315	Issue: BPS Assessments are not always opening for CSA users.
WO 194884 WO 194870	Resolved: There was bad data that was cleaned up and BPS Assessments are now opening appropriately.
FB 22267 WO 194027	Issue: An Administratively closed DD Eligibility Application that was originally submitted on 9/2/2014 was reactivated by the nightly batch process on 12/23/2016 after the parents submitted new documentation through the Portal. Parents are able to upload new documents for Administratively closed application up until the youth's 18 <sup>th</sup> birthday. When this scenario occurs the nightly batch process will change the status of the Application to Reactivated, however, this should not occur when the original submission date of the Application is older than one year.
	Resolved: The DD Eligibility Application status has been corrected and the filter has been updated to include only documents in the last year to prevent this issue from

FogBugz #/ Work Order #	Description
	reoccurring.
FB 22258	Issue: CSA has requested that the non-Rx claims data from 2014 and 2015 be loaded into CYBER.
WO 193174	Resolved: The claims data for 2014 and 2015 has been uploaded to the report server.
FB 22252	Issue: Old already approved BPS Assessments are allowing users to edit the I/DD and Med Modules.
WO 191745	Resolved: Users are no longer able to edit an approved BPS Assessment.
FB 22245 WO 193351	Issue: When printing an OOH Assessment opened through YouthLink, only the PerformCare logo and the header/footer are displayed in the print report. The headed reads <b>Cyber Report – Progress Notes</b> . No data from the OOH Assessment is being displayed. Resolved: The Print Report for OOH Assessments has been corrected and is now displaying the correct information.
FB 22184 WO 165345 WO 191435	Issue: When creating a BHH QPU, the <b>School Attendance Percentage</b> field on the Healthcare Measures tab is not calculated until Days Attended Last School Period or Days Absent Last School Period has the focus of the screen. A value should be displayed in this field when the user first selects the Healthcare Measure tab. Resolved: The School Attendance Percentage field is now working correctly when the user selects the Healthcare Measures tab.
FB 22321	Issue: CSA users were receiving errors when they attempt to open a BPS assessment. Resolved: There was some corrupted data that was referencing incorrect Modules in the BPS Assessment preventing the user from opening. This has been corrected and the BPS Assessment opens as expected.

# 6 Change Log

	Change Log
D.1.0	Initial Draft created 2/15/2017

### CYBER V.1.39.0.0 and Family Portal V1.3.0.0 – Release Notes

D.1.1	Changes made from Internal Review
V.1.0	Send for initial sign off 2/17/2017