Timeframes for Clinical Assessments Submitted for Developmental Disability Eligibility Determination

The following chart displays a general guideline for timeframes for clinical evaluations and assessments that can be submitted to PerformCare regarding a youth’s determination for Developmental Disability Eligibility through the New Jersey Children’s System of Care.

**Diagnostic evaluations are required** and include evaluations by a licensed practitioner demonstrating existence of a developmental disability (i.e. evaluations by a licensed psychologist or neuropsychologist, developmental or neurodevelopmental pediatrician, psychiatrist, neurologist, or geneticist).

**Diagnostic evaluations can occur at any age.**

Additional assessments and evaluations and their timeframes are listed below.

Please note that additional evaluations and assessments may be required for an eligibility determination based on the documentation submitted.

<table>
<thead>
<tr>
<th>Youth’s Age</th>
<th>Acceptable Timeframe at the Receipt of Application</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Adaptive Behavior Assessment</td>
</tr>
<tr>
<td>0 – 11 months</td>
<td>1 month</td>
</tr>
<tr>
<td>12 – 36 months</td>
<td>6 months</td>
</tr>
<tr>
<td>3:1 – 4:11 years</td>
<td>6 months</td>
</tr>
<tr>
<td>5 – 18 years</td>
<td>12 months</td>
</tr>
</tbody>
</table>

Please note, the most up-to-date information is necessary to complete a review.

If you have any questions about the evaluation and assessment timeframes, please contact PerformCare at 1-877-652-7624. PerformCare is available 24 hours a day, 7 days a week, and 365 days a year.
Discrimination is against the law

PerformCare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PerformCare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PerformCare reduces language barriers to accessing services through the New Jersey Children's System of Care by:

- Providing free aids and services to people with disabilities to communicate effectively with us, such as:
  - Written information in other formats (large print, audio, accessible electronic formats, and other formats).
  - Telecommunication devices such as Device for the Deaf (TDD) and Text Telephone (TTY) systems to enable individuals who are deaf, hard of hearing, or speech-impaired to use the phone to communicate.
- Providing language services at no cost to people whose primary language is not English, such as:
  - Qualified interpreter services.
  - Information written in other languages.

If you need these services, contact PerformCare at 1-877-652-7624 or [TTY (for the hearing impaired)] 1-866-896-6975. We are available 24 hours a day, seven days a week.

If you believe that PerformCare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can submit a complaint by mail or phone, by either calling PerformCare's Quality department at 1-877-652-7624 or by writing to:

PerformCare
Attn: Quality Department
300 Horizon Center Drive, Suite 306, Robbinsville, NJ 08691

If you need help filing a complaint, PerformCare's Quality department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 1-800-537-7697 (TTY)

Discrimination is against the law and you have the right to file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 1-800-537-7697 (TTY)


Multi-language interpreter services

Attention: If you do not speak English, language assistance services are available to you at no cost. Call 1-877-652-7624 (TTY 1-866-896-6975).


Arabic:


Hindi: चेतावनी: यदि आप हिंदी बोलते हैं तो आपके लिए मूल में भाषा सहायता संगठन के उपलब्ध हैं। 1-877-652-7624 (TTY: 1-866-896-6975) पर कॉल करें।


Urdu:

