

Frequently Asked Questions - CSOC Summer Camp Services 2020

For 2020, the Children's System of Care (CSOC) will be providing **Summer Camp Services** to eligible children, youth and young adults under 21 years of age. These services include Financial Support toward Summer Camp Tuition and One-to-One Aide Services for Summer Camp. Your child must be determined eligible for Developmental Disability services by CSOC and registered for a Qualified Camp prior to submitting the application for CSOC Summer Camp Services.

If the Qualified Camp has determined your child will require the assistance of a One-to-One Aide/Advocate to attend camp, you should also contact the One-to-One Aide Provider Agency to make sure the agency you selected can staff your request. The list of CSOC approved Qualified Camps and One-to-One Aide providers can be found at: <http://www.performcarenj.org/families/disability/summer-camp.aspx>.

Part A - Financial Support toward Summer Camp Tuition

As with all services provided through CSOC, Summer Camp Services are based on available resources in a given fiscal year. The Financial Support toward Summer Camp that is available per youth is limited to a specific amount. In addition, Financial Support may vary by year and by the number of families that apply.

CSOC Financial Support toward Summer Camp Tuition should be a last resort. Families and caregivers are encouraged to look for tuition help from other sources, such as local recreation departments, local civic groups, and asking camp providers about scholarships.

CSOC will provide Financial Support toward Summer Camp Tuition only for camps on the Qualified Camp list.

Since CSOC Financial Support toward Summer Camp Tuition is not guaranteed, families/caregivers should consider their financial ability to pay the balance that exceeds the CSOC tuition cap. Families/caregivers are responsible for the cost of summer camp tuition minus any financial support provided by CSOC.

Is there a deadline to apply for Financial Support toward Summer Camp Tuition?

Yes. **Your application must be complete and postmarked/received no later than May 30, 2020** to be considered for financial support. Applications will not be accepted after the May 30 deadline.

Who is eligible for CSOC Financial Support toward Summer Camp Tuition?

A youth is eligible for CSOC Financial Support toward Summer Camp Tuition if:

- 1. The youth is deemed eligible for CSOC developmental disability (DD) services.**
2. The youth is under the age of 21 and will not turn 21 before the end of the camp dates selected for reimbursement.
3. The youth resides at home with a caregiver.

Youth are eligible for CSOC Financial Support toward Summer Camp Tuition only during the period of time in which they are not eligible to attend an extended school-year program.

Who is not eligible to receive CSOC Financial Support toward Summer Camp Tuition?

Youth who reside in community care residences and other out-of-home treatment settings are not eligible for CSOC Financial Support toward Summer Camp Tuition.

This includes but is not limited to youth living in: Treatment homes, Specialty homes, Skill development homes, Group homes, Residential treatment centers, and Psychiatric community homes.

What is the financial support toward camp?

For summer camp 2020, Financial Support toward Summer Camp Tuition is for the **camp's daily rate**, not to exceed **\$80.00 per day for day camp** (for a **maximum of 10 days**) and not to exceed **\$133.00 per day for overnight camp** (for a **maximum of 6 nights**).

Only qualified provider camps are eligible for financial support. **CSOC will make payments directly to the camps.** Camps will be paid after the youth's camp session ends.

Your child can attend camp longer than 10 days for day camp or 6 nights for overnight camp but the financial support is only for that time period, and not to exceed \$80/day for day camp and \$133/day for overnight camp. **Families/caregivers are responsible for the cost of summer camp tuition minus any financial support provided by CSOC.**

For example:

- Youth A attends day camp for 5 days and camp costs \$50.00 per day. The camp will be reimbursed in the **total amount due** of \$250.00. (5 days X \$50.00)
- Youth B attends day camp for 15 days and camp costs \$100.00 per day. (\$1500.00 total) The camp will be reimbursed for \$800.00. (10 days x \$80.00) **The family/caregiver would be responsible for the remaining balance of \$700.00.**
- Youth C attends overnight camp for 8 nights and camp costs \$200 per night. (\$1600.00 total) The camp will be reimbursed for \$798.00. (6 nights x \$133.00) **The family/caregiver would be responsible for the remaining balance of \$802.00.**

How do I apply for Financial Support toward Summer Camp?

Families can apply for Financial Support either online or through a paper application. The family or caregiver must register the youth with the CSOC Qualified Camp **before** starting the Application for CSOC Summer Camp Services (Part A - Financial Support toward Summer Camp Tuition). Your child **must be** determined eligible for Developmental Disability services by CSOC, and your camp selection **must be** from the Children's System of Care (CSOC) Qualified Camps list.

Paper Application

The family or caregiver is required to provide the following documentation to PerformCare:

1. The completed paper **Application for Summer Camp Services, Part A - Financial Support toward Summer Camp Tuition 2020** mailed to PerformCare. The paper application is available here: <http://www.performcarenj.org/families/disability/summer-camp.aspx>

2. A copy of camp registration or acceptance letter from the Qualified Camp should be submitted along with your application.

Online Application

If your child is already registered with PerformCare with a CYBER ID, you can apply **online** by submitting an internet/electronic application through the PerformCare website's Family Portal located here: <http://www.performcarenj.org/families/disability/summer-camp.aspx>.

Note: If you do not know your child's CYBER ID, please contact PerformCare at **1-877-652-7624**.

Please follow the instructions within the portal for successful submission. Your application must be submitted by May 30, 2020.

Faxed or emailed applications will not be accepted. Incomplete applications will not be approved for services requested.

Once the required information is received, applications will be processed on a rolling basis. When an eligibility determination for CSOC Financial Support toward Summer Camp has been made, PerformCare will provide written notification of the decision's outcome to the family and camp within 30 days. Notices will be mailed after May 30, 2020.

What costs are not covered by CSOC?

CSOC Financial Support toward Summer Camp Tuition does not cover the following costs:

- Camp registration or deposit fees
- Transportation to and from camp
- Trips taken during camp
- Additional days and fees beyond the maximum allowed and/or approved.

Some camps require the family or caregiver to pay all costs in advance. In that case, the camp is responsible for reimbursing the family after the camp has filed the claim and received payment. This process begins after the camp session has ended. **CSOC is not responsible for any promised reimbursements from camps.**

Part B – One-to-One Aide Services

ATTENTION: Due to **high demand** for One-to-One Aides for children attending camp the **last two weeks of August**, CSOC **cannot guarantee** all requests will be filled.

Can I request a One-to-One Aide/Advocate?

If the CSOC Qualified Camp you have selected has determined that your child will require the assistance of a One-to-One Aide (advocate) to attend their program, you will be required to complete Part B (Application for One-to-One Aide Services) of the Application for CSOC Summer Camp Services.

You and the camp provider **must complete** the Child Adaptive Behavior Summary (CABS) **together** on Part B of the Application in order to apply for One-to-One Aide Services. The camp must retain a copy of the jointly completed CABS.

The decision to request One-to-One Aide Services must be made together by the camp provider and the parent or caregiver. One-to-One Aide Services are available for CSOC Qualified **Day** Camps only.

The One-to-One Aide request is limited to the days financial support for camp is requested. **Financial support for One-to-One Aide Services is not guaranteed. Only qualified CSOC One-to-One Aide providers can be requested.** The qualified One-to-One Aide provider list is available on the PerformCare website at: <http://www.performcarenj.org/families/disability/summer-camp.aspx>.

If a One-to-One Aide is required, the parent/caregiver must meet with the CSOC Qualified Camp and complete the Child Adaptive Behavioral Summary (CABS). Preferably, the CABS is completed during the camp registration process and **a copy shared with the qualified One-to-One Aide Provider selected**, to allow the provider the time to hire the One-To-One Aide that can support the youth's needs.

What is the Child Adaptive Behavioral Summary (CABS)?

The CABS is intended to gather information about your child's typical functioning within the last three months. It should reflect, to the extent possible, your child's usual behavior in common daily routines at home, in school, and in the community. It should provide a broad picture of the impact of your child's disability on daily life for both the child and the parent/caregiver.

In addition, a copy of the completed CABS must be provided to the identified One-to-One Aide Provider Agency as it provides a broad picture of the impact of the child's disability on daily life for both the child and the caregiver and helps ensure the "best fit" of One-to-One Aide for your child.

Please note that the CABS will be used for all youth under the age of 21 who will be attending a Children's System of Care (CSOC) qualified summer day camp and are requesting One-to-One Aide Services.

Is a youth enrolled in a care management organization (CMO) eligible for camp assistance?

A youth eligible for developmental disability services and enrolled in a CMO is eligible for Summer Camp Services. An application must be submitted through PerformCare to request either Financial Support toward Summer Camp Tuition and/or request a One-to-One Aide.

The completed paper application should be mailed to:

PerformCare

ATTN: Summer Camp Services
300 Horizon Drive, Suite 306
Robbinsville, NJ 08691-1919

The application must be postmarked or received by May 30, 2020. Notification about the outcomes of your application for Summer Camp Services will be mailed after May 30, 2020.

If you have additional questions about Summer Camp Services, please call PerformCare at **1-877-652-7624**.

Discrimination is against the law

PerformCare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PerformCare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PerformCare reduces language barriers to accessing services through the New Jersey Children's System of Care by:

- Providing free aids and services to people with disabilities to communicate effectively with us, such as:
 - Written information in other formats (large print, audio, accessible electronic formats, and other formats).
 - Telecommunication devices such as Device for the Deaf (TDD) and Text Telephone (TTY) systems to enable individuals who are deaf, hard of hearing, or speech-impaired to use the phone to communicate.
- Providing language services at no cost to people whose primary language is not English, such as:
 - Qualified interpreter services.
 - Information written in other languages.

If you need these services, contact PerformCare at **1-877-652-7624** or [TTY (for the hearing impaired) **1-866-896-6975**]. We are available 24 hours a day, seven days a week.

Multi-language interpreter services

Attention: If you do not speak English, language assistance services are available to you at no cost. Call 1-877-652-7624 (TTY 1-866-896-6975).

Spanish: Atención: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-652-7624 (TTY 1-866-896-6975).

Portuguese: Atenção: Se fala português, encontra-se disponível serviço gratuito de intérprete pelo telefone 1-877-652-7624 (TTY 1-866-896-6975).

Arabic: ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-652-7624 (رقم هاتف الصم والبكم: 1-866-896-6975).

Haitian Creole: Atansyon: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-652-7624 (TTY: 1-866-896-6975).

Chinese Mandarin: 注意: 如果您说中文普通话/国语, 我们可为您提供免费语言援助服务。请致电: 1-877-652-7624 (TTY 1-866-896-6975)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-652-7624 (TTY 1-866-896-6975) 번으로 전화해 주십시오.

Bengali: লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-৮৭৭-৬৫২-৭৬২৪ (TTY 1-866-896-6975)।

French: Attention : si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-652-7624 (TTY 1-866-896-6975).

If you believe that PerformCare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can submit a complaint by mail or phone, by either calling PerformCare's Quality department at **1-877-652-7624** or by writing to:

PerformCare
Attn: Quality Department
300 Horizon Center Drive, Suite 306, Robbinsville, NJ 08691

If you need help filing a complaint, PerformCare's Quality department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building
Washington, DC 20201

1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Vietnamese: Chú ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-652-7624 (TTY 1-866-896-6975).

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-652-7624 (TTY 1-866-896-6975) पर कॉल करें।

Chinese Cantonese: 注意: 如果您使用粵語, 您可以免費獲得語言援助服務。請致電 1-877-652-7624 (TTY 1-866-896-6975)。

Polish: Uwaga: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-652-7624 (TTY 1-866-896-6975).

Urdu: توجہ فرمائیں: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-877-652-7624 (TTY: 1-866-896-6975)۔

Turkish: Dikkat: Türkçe konuşuyorsanız dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-877-652-7624 (TTY 1-866-896-6975) numaralı telefonu arayın.

Russian: Внимание: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-652-7624 (TTY 1-866-896-6975).