

## NON-MEDICAL TRANSPORTATION

### Non-Medical Transportation

#### Service Description

The transportation provider (LogistiCare) is expected to provide short-term non-medical transportation services for youth and parents/caregivers involved with the Department of Children and Families (DCF), Division of Children's System of Care (CSOC) for youth involved with Mobile Response and Stabilization Services (MRSS) or Care Management Organization (CMO).

The objective of this service is to offer non-medical transportation for youth and the youth's parent /caregiver to provide access to community activities and services as identified in the youth's plan of care and is not a professional service. Examples include but are not limited to:

- Social/recreational activities
- Transitioning youth services
- Parent support services

Non-medical transportation will be provided to the youth and youth's family to help the youth achieve social goals identified in the youth's care plan by providing transportation to community activities. Services will be provided throughout all counties in New Jersey, although it is expected that most appointments will be within the county that the youth resides.

Transportation for services that are provided under the provisions for medical transportation such as transportation to outpatient appointments, partial care appointments, out of home treatment meetings, cannot be charged to non-medical transportation.

The following will need to be provided in the Non-Medical Transportation Progress Note:

- Identify the activity and the duration.
- Which identified need in the service plan does the activity support?
- Identify the parent/caregiver barriers to providing transportation.
- How many trips are being requested; over what period of time?
- How will the family/youth sustain the gains made to community engagement once the service is transitioned?

The following non-medical transportation service types will be available:

- Ambulatory – This is for a youth who is able to walk on his/her own and or with the assistance of crutches, leg braces, a walker or cane and is able to be picked up and dropped off at the curb.
- Wheelchair – This is for a youth who is dependent upon the use of a wheelchair for mobility and is to be picked up and dropped off at the door.
- Wheelchair/Assisted - This is for a youth who is dependent upon the use of a wheelchair for mobility and requires assistance from inside of the pick-up site, to inside of the drop off site where they are handed off to either staff or family. This is door through door assistance.

<b>Criteria</b>	
<b>Admission Criteria</b>	<p>All of the following criteria are necessary for admission:</p> <ol style="list-style-type: none"> <li>1. The youth is under the age of 21. Eligibility is in place up to and including the day prior to the young adult’s 21<sup>st</sup> birthday.</li> <li>2. The youth is receiving Care Management Organization (CMO) or Mobile Response and Stabilization Services (MRSS).</li> <li>3. Youth or their family does not have the means to provide or arrange transportation to the activity at the date or time of the activity. The activity must be associated with a youth’s need in the care plan and sustainable once the service is transitioned.</li> <li>4. The youth and/or parent/guardian/caregiver must consent to the transportation service.</li> <li>5. When youth is receiving OOH services the parent/caregiver may use the transportation to attend activities at the OOH program which is not associated with any services provided by the OOH program such as family meetings.</li> <li>6. The youth must be a resident of New Jersey. For minors who are under 18 years of age, the legal residency of the parent or legal guardian shall determine the residence of the minor.</li> </ol>
<b>Exclusion Criteria</b>	<p>Any of the following are sufficient for exclusion from this level of care:</p> <ol style="list-style-type: none"> <li>1. Youth is not receiving CMO or MRSS services.</li> <li>2. Youth and family have available transportation to and at the date and time the activity is scheduled.</li> <li>3. The youth has exceeded the number of trips allowed in a rolling 365 days.</li> <li>4. The sustainability of the plan for non-medical transportation is not demonstrated.</li> </ol>
<b>Continued Stay Criteria</b>	<p>The following criteria are necessary for continuing service at this level of care:</p> <ol style="list-style-type: none"> <li>1. The Strength and Needs Assessment (SNA), the Crisis Assessment Tool CAT and other relevant information indicate that the youth continues to meet criteria for CMO or MRSS services;</li> <li>2. Family, legal guardian, and/or caregiver is actively involved in the treatment as required by the treatment plan to the extent all parties are able;</li> <li>3. Youth or their family does not have the means to provide or arrange transportation to the activity at the date or time of the activity. The activity continues to be associated with a youth’s need in the care plan and can be sustainable prior to authorization.</li> <li>4. If youth continues to receive CSOC OOH services, the parent/caregiver may use the transportation to attend family engagement social activities at the OOH program.</li> </ol>