

## Important Contact Information for CSOC Providers

### PerformCare – Contract System Administrator for CSOC

<p><b>PerformCare Service Desk</b>  <a href="http://www.performcarenj.org/ServiceDesk">www.performcarenj.org/ServiceDesk</a>  <b>877-652-7624</b></p>	<ul style="list-style-type: none"> <li>• CYBER Technical Support</li> <li>• Record Access for Providers</li> <li>• Billing and authorization questions</li> </ul>
<p><b>PerformCare Website</b>  <a href="http://www.performcarenj.org">www.performcarenj.org</a>          Provider Page: <a href="http://www.performcarenj.org/provider/index.aspx">www.performcarenj.org/provider/index.aspx</a>          Training Page: <a href="http://www.performcarenj.org/provider/training.aspx">www.performcarenj.org/provider/training.aspx</a></p>	<p><u>Includes but not limited to:</u></p> <ul style="list-style-type: none"> <li>• CYBER Training</li> <li>• Clinical Criteria</li> <li>• Provider Forms</li> <li>• Community Resources</li> <li>• Youth and Family Guide</li> <li>• Transitioning Youth Resources</li> </ul>
<p><b>PerformCare Call Center</b>  <b>877-652-7624</b> (24 hours a day, 7 days a week, 365 days a year)</p>	<ul style="list-style-type: none"> <li>• For family and youth assistance to access CSOC care services</li> <li>• Record Access for Providers</li> <li>• IIC Provider Turn Backs</li> </ul>

### CSOC/State of New Jersey

<p><b>NJ Children’s System of Care State Offices</b>  <b>609-888-7200</b>  <a href="http://www.nj.gov/dcf/about/divisions/dcsc/">www.nj.gov/dcf/about/divisions/dcsc/</a>          Provider Page: <a href="http://www.nj.gov/dcf/providers/csc/">www.nj.gov/dcf/providers/csc/</a></p>	<ul style="list-style-type: none"> <li>• Contacting your Service Line Manager/Policy Questions</li> <li>• Contract Questions</li> <li>• Public Notices/Information on becoming a CSOC Provider</li> </ul>
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### Additional Contacts

<p><b>State Medicaid Fiscal Agent</b>          Provider Services: <b>800-776-6334</b>          Recipient Eligibility Verification System (REVS): <b>800-676-6562</b>          Website: <a href="http://www.njmmis.com">www.njmmis.com</a></p>	<ul style="list-style-type: none"> <li>• Medicaid training</li> <li>• Youth eligibility verification</li> <li>• Billing</li> <li>• Provider name or address updates</li> </ul>
<p><b>Rutgers University Behavioral Health Care (UBHC)</b>  <b>800-969-5300</b>          CSOC training: <a href="http://www.nj.gov/dcf/providers/csc/training">www.nj.gov/dcf/providers/csc/training</a>          IMDS Certification: <a href="http://www.pfccertification.org">http://www.pfccertification.org</a></p>	<ul style="list-style-type: none"> <li>• CSOC training calendar and provider registration</li> <li>• Information Management Decision Support (IMDS) certification</li> </ul>