## Important Contact Information for CSOC Providers

### PerformCare – Contract System Administrator for CSOC

| PerformCare Service Desk | • CYBER Technical Support  
| | • Record Access for Providers  
| | • Billing and authorization questions  
| www.performcarenj.org/ServiceDesk | Includes but not limited to:  
| 877-652-7624 | • CYBER Training  
| | • Clinical Criteria  
| | • Provider Forms  
| | • Community Resources  
| | • Youth and Family Guide  
| | • Transitioning Youth Resources  

| PerformCare Website | • For family and youth assistance to access CSOC care services  
| | • Record Access for Providers  
| www.performcarenj.org | • IIC Provider Turn Backs  

| Provider Page: www.performcarenj.org/provider/index.aspx |  
| Training Page: www.performcarenj.org/provider/training.aspx |  

| PerformCare Call Center |  
| 877-652-7624 (24 hours a day, 7 days a week, 365 days a year) |  

### CSOC/State of New Jersey

| NJ Children’s System of Care State Offices | • Contacting your Service Line Manager/Policy Questions  
| 609-888-7200 | • Contract Questions  
| www.nj.gov/dcf/about/divisions/dsc/ | • Public Notices/Information on becoming a CSOC Provider  

| Provider Page: www.nj.gov/dcf/providers/csc/ |  

### Additional Contacts

| State Medicaid Fiscal Agent | • Medicaid training  
| Provider Services: 800-776-6334 | • Youth eligibility verification  
| Recipient Eligibility Verification System (REVS): 800-676-6562 | • Billing  
| Website: www.njmmis.com | • Provider name or address updates  

| Rutgers University Behavioral Health Care (UBHC) | • CSOC training calendar and provider registration  
| 800-969-5300 | • Information Management Decision Support (IMDS) certification  

| CSOC training: www.nj.gov/dcf/providers/csc/training |  
| IMDS Certification: http://www.pfccertification.org |  

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