

Intensive In-Home/Individual Support Services Welcome Page

System Admin

Name
Phone
1-609-555-1234 x 567
FAQ's
Cyber Updates
Help
Service Desk Form
Training Information

Youth / Child Search
My Active Youth
Provider Details
System Functions
Reporting
Historical Access

User Name
User Role: IIHMGR
User Group: IIH

Quick Search
Cyber ID
First Name
Last Name
DOB

NJ Children's System of Care
VERSION=1.44.8.0-05
Welcome to CYBER

Logout
Refresh Total

Service Plans/Assessments-InProgress
Select a User
Print

| Youth/Child ID | First Name | Last Name | Child Family Team Date | Create Date | Author | Status |
|----------------|------------|-----------|------------------------|-------------|--------|--------|
|----------------|------------|-----------|------------------------|-------------|--------|--------|

Service Plans/Assessments
In Progress()
Submitted()
Approved()
Returned()
Aging Report()
Authorization
Claims *

* Note: This area was formerly used for processing non-Medicaid claims in CYBER and is no longer active. All claims for Intensive In-Home/Individual Support Services are processed through Medicaid.

FAQ's
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My Active Youth

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| | |
|----------------------|---|
| FAQ's | Opens a new window to the CYBER Frequently Asked Questions on the PerformCare (PC) website |
| CYBER Updates | Opens a new window to the New CYBER Releases page of the PC website for Release Notes |
| Help | Displays the Help window with Service Desk phone and email information |
| Service Desk Form | Opens the CSA Service Desk Request Form to report a CYBER problem or make a request or inquiry |
| Training Information | Opens the Provider Training page on the PC website |
| Youth / Child Search | Brings the user to the Youth search screen |
| My Active Youth | Displays a list of the youth the user is assigned to via the Provider tab on the youth's Face Sheet |
| Provider Details | Opens the Provider Details and lists Medicaid and Non-Medicaid Providers |
| System Functions | Opens the Manage Access area - Non-Security Administrators can change their own password. Security Administrators can manage other users' IDs, edit security settings, deactivate users, etc. |
| Reporting | Opens the Reporting area viewable by users with Level 3 security (based on security settings) |
| Historical Access | Opens a historical list of youth no longer open to the agency; allows a user to access a record in read/print only view |

Note: Data on the links are based on the user being added to the provider tab in the youth's record.

▼ Service Plans/Assessments

In Progress()

Submitted()

Approved()

Returned()

Aging Report()

▼ Authorization

Current()

Last 30 Days()

Expiring()

Auth History()

▼ Claims *

Claims()

In Progress()

Submitted()

Approved()

Sent()

Paid()

Returned()

Denied()

Review()

CSOC Review()

Plans/Assessments that the user has created, saved, but not yet submitted to PC
Plans/Assessments that have been submitted by the user to PC
Plans/Assessments that have been approved by PC
Plans/Assessments that have been returned to the user (by agency or PC)
Plans/Assessment that are coming due (due in 3 calendar days) or are overdue (due dates based upon document type)

The default grid will list authorizations for the provider where the current date is equal to or after the start date of the authorization and is equal to or before the end date of the authorization
Lists authorizations that have expired in the last 30 calendar days
Lists authorizations that will expire within the next 30 calendar days
Lists authorizations that expired between the last 31 and 365 days

All current non-Medicaid claims
Claims that are started, but not submitted to PC with an 'In Progress' or draft status
Claim forms that have been submitted to PC
Claims that have been approved by PC
Claims from the agency that have been sent by PC to Office of Accounting for payment
Claims paid in the last 365 days (posted in CYBER no less than 30 days after the payment has been issued)
Claims that have been returned to the agency by PC
Claims with a status of Denied; these claims have been denied by PC or CSOC
Claims for the agency that are currently in review with PC; this includes claims that have been entered for services that fall outside of the end of the authorization by more than 90 days
Claims for the agency that are currently in review with CSOC

Claims links are no longer functional for IIH or ISS users.

** Note: This area was formerly used for processing non-Medicaid claims in CYBER and is no longer active. All claims for Intensive In-Home/Individual Support Services are processed through Medicaid.*