

Provider Training Schedule – July to December 2023

Training Session Descriptions:

- **CYBER Overview** – CYBER user basics, login, welcome page, youth record, and progress notes, historical access, printing password reset and preferences. – All Providers
- **IIC Series:**
 - **IIC Billing** – IIC non-Medicaid billing training. – IIC Billing staff
 - **IIC BPS Needs Assessment** – IIC setup for and completion of the BPS. – Owners/IIC Needs Assessors
 - **IIC New Agency** – Overview for directors or owners of IIC. Security Admin functions, set up of Provider Details, assigning staff to youth, billing setup, reporting, MOUs with CMOs etc. – Owners/Security Administrators
 - **IIC Treatment Plan** – Overview of the Treatment plan from creation to submission. – IIC Providers
- **Family Support Services** - Review of functionality, Welcome Page, FSS Link, Reauthorizations and Progress Notes – FSS Providers
- **Open Forum Q&A** – Opportunity for providers to ask any technical questions about CYBER. – All Providers
- **Security Administrator Functions** – Overview of the functionality for Security Administrators to create, activate, update, and deactivate CYBER users. Password unlock and reset functionality will be reviewed. – Owners/Security Administrators
- **Security Awareness** – Best practice for HIPAA and PHI compliance, addresses passwords, public WI-FI and working from home. – All Providers

To Register for a Training

All trainings are conducted via Zoom. Please click the 'Register' link to register for a specific training. You will receive a link following registration. Please register early.

Need assistance registering? Contact the Service Desk at 877-652-7624

July 2023

DATE	TIME	SESSION*	PARTICIPANT TYPE	LINK
7/10/2023	11:00 AM – 12:30 PM	IIC New Agency	Owners/Security Administrators	Register
7/11/2023	10:00 AM – 11:30 AM	IIC BPS Needs Assessment <i>(corrected link)</i>	Owners/IIC Needs Assessors	Register
7/13/2023	11:00 AM – 12:30 PM	CYBER Overview for Providers	All Providers	Register
7/20/2023	11:00 AM – 12:00 PM	Security Awareness	All Providers	Register
7/25/2023	10:30 AM – 11:30 AM	Open Forum Q&A	All Providers	Register
7/27/2023	10:30 AM – 12:00 PM	Family Support Services	FSS Providers	Register

August 2023

DATE	TIME	SESSION*	PARTICIPANT TYPE	LINK
8/1/2023	3:00 PM – 4:30 PM	CYBER Overview for Providers	All Providers	Register
8/3/2023	10:30 AM – 11:30 AM	Open Forum Q&A	All Providers	Register
8/7/2023	11:00 AM – 12:30 PM	IIC New Agency	All Providers	Register
8/8/2023	10:00 AM – 11:30 AM	IIC BPS Needs Assessment	Owners/IIC Needs Assessors	Register
8/10/2023	1:00 PM – 2:30 PM	IIC Billing	IIC Billing staff	Register
8/15/2023	11:00 AM – 12:00 PM	Security Awareness	All Providers	Register
8/15/2023	3:00 PM – 4:30 PM	IIC Treatment Plan	IIC Providers	Register
8/17/2023	1:00 PM – 2:30 PM	Security Administrator Functions	Owners/Security Administrators	Register

*Please note that all session times have been increased by 30 minutes.

September 2023

DATE	TIME	SESSION*	PARTICIPANT TYPE	LINK
9/5/2023	1:00 PM – 2:30 PM	IIC New Agency	Owners/Security Administrators	Register
9/7/2023	10:00 AM – 11:30 AM	IIC BPS Needs Assessment	Owners/IIC Needs Assessors	Register
9/12/2023	2:00 PM – 3:30 PM	IIC Billing Training	IIC Providers	Register
9/12/2023	10:00 AM - 11:30 AM	CYBER Overview for Providers	All Providers	Register
9/19/2023	10:30 AM - 11:30 AM	Open Forum Q&A	All Providers	Register
9/21/2023	10:30 AM – 12:00 PM	Substance Use Treatment in CYBER	Substance Use Treatment Providers	Register
9/25/2023	11:00 AM - 12:00 PM	Security Awareness	All Providers	Register

October 2023

DATE	TIME	SESSION*	PARTICIPANT TYPE	LINK
10/2/2023	11:30 AM – 1:00 PM	IIC New Agency	Owners/Security Administrators	Register
10/3/2023	10:00 AM – 11:30 AM	IIC BPS Needs Assessment	Owners/IIC Needs Assessors	Register
10/3/2023	1:00 PM – 2:30 PM	IIC Billing	IIC Billing staff	Register
10/10/2023	10:00 AM – 11:30 AM	CYBER Overview for Providers	All Providers	Register
10/12/2023	1:00 PM – 2:30 PM	Security Administrator Functions	Owners/Security Administrators	Register
10/17/2023	11:00 AM – 12:00 PM	Security Awareness	All Providers	Register
10/24/2023	10:30 AM – 11:30 AM	Open Forum Q&A	All Providers	Register
10/26/2023	1:00 PM – 2:30 PM	IIC Treatment Plan	IIC Providers	Register

*Please note that all session times have been increased by 30 minutes.

November 2023

DATE	TIME	SESSION*	PARTICIPANT TYPE	LINK
11/9/2023	10:30 AM – 11:30 AM	Open Forum Q&A	All Providers	Register
11/9/2023	1:00 PM – 2:30 PM	Security Administrator Functions	Owners/Security Administrators	Register
11/13/2023	11:00 AM – 12:30 PM	IIC New Agency	Owners/Security Administrators	Register
11/14/2023	11:00 AM – 12:30 PM	IIC BPS Training	Owners/IIC Needs Assessors	Register
11/14/2023	2:00 PM – 3:30 PM	IIC Billing	IIC Billing staff	Register
11/16/2023	11:00 AM – 12:30 PM	IIC Treatment Plan	IIC Providers	Register
11/20/2023	11:00 AM – 12:00 PM	Security Awareness	All Providers	Register
11/27/2023	11:00 AM – 12:30 PM	CYBER Overview for Providers	All Providers	Register

December 2023

DATE	TIME	SESSION*	PARTICIPANT TYPE	LINK
12/5/2023	10:00 AM – 11:30 AM	CYBER Overview for Providers	All Providers	Register
12/7/2023	11:00 AM – 12:00 PM	Open Forum Q&A	All Providers	Register
12/11/2023	11:00 AM – 12:30 PM	IIC New Agency	Owners/Security Administrators	Register
12/12/2023	10:00 AM – 11:30 AM	IIC BPS Needs Assessment	Owners/IIC Needs Assessors	Register
12/14/2023	2:00 PM – 3:30 PM	IIC Treatment Plan	IIC Providers	Register
12/18/2023	11:00 AM – 12:00 PM	Security Awareness	All Providers	Register
12/19/2023	1:00 PM – 2:30 PM	IIC Billing	IIC Billing staff	Register
12/21/2023	11:30 AM – 1:00 PM	Security Administrator Functions	Owners/Security Administrators	Register

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